

Tell us how we did!

Thank you for giving us the opportunity to provide you with your commercial cleaning services. We are committed to providing you the best service possible. Please help us by letting us know what we are doing well and what areas could be improved.

Check the answer that is the most accurate indication of how you feel about our work. Use the following rating system: 1-Needs Improvement, 2-Meets Expectations, 3-Exceeds Expectations.

| Area | Comments | 1 | 2 | 3 |
|--|----------|---|---|---|
| Dusting | | | | |
| Kitchen/Break Room | | | | |
| Offices | | | | |
| Restrooms | | | | |
| Vacuuming | | | | |
| Vacuuming | | | | |
| Hard Floor Cleaning | | | | |
| Is the cleaning staff helpful and friendly? | | | | |
| If there are any concerns are they resolved quickly and to your satisfaction? | | | | |
| Overall, how would you rate the service from our company? | | | | |
| Would you refer our company to others looking for a cleaning service? | | | | |

Testimonial: _____

Please return this form in the self-addressed stamped envelope at your earliest convenience.

Thank you for your time!